

Cargo Ships

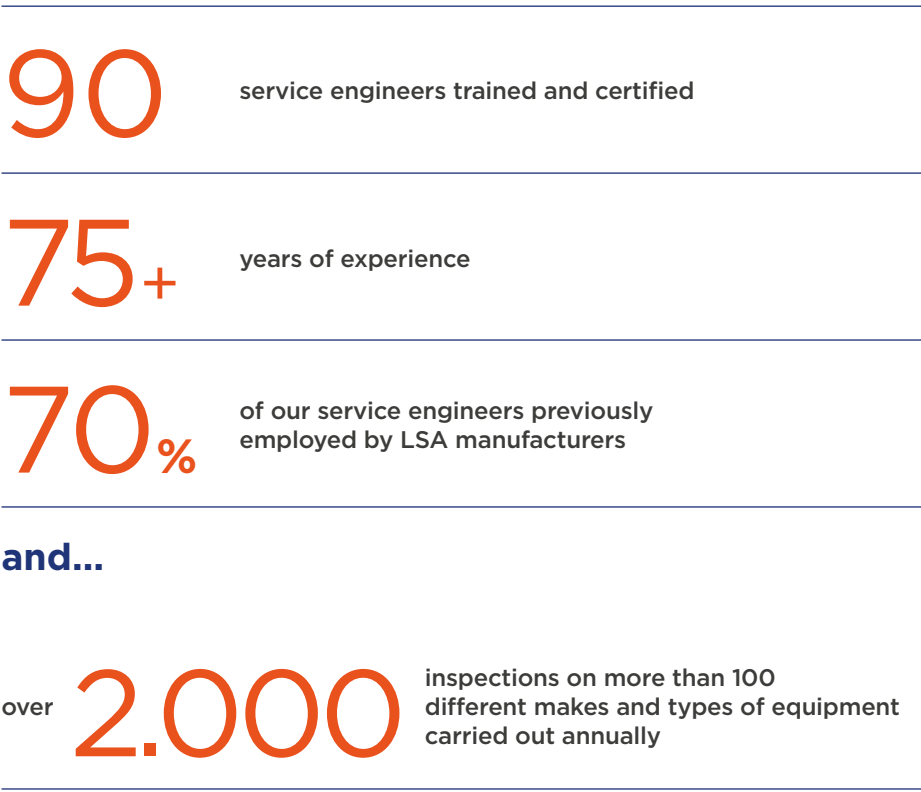


About us

BC Service is committed to Safety of Life at Sea for over 75 years as an Authorized Service Provider and Equipment Manufacturer; besides its leader role in the LSA Services, BC Service has developed and further expanded its technical and engineering capabilities to provide solutions all around as needed.



We not only maintain, repair and inspects all LSA equipment; our BC Academy is an International Training Center for onshore and offshore personnel, focused on any equipment make and type.



Corporate Values

Our core values are Quality and Stakeholders Satisfaction

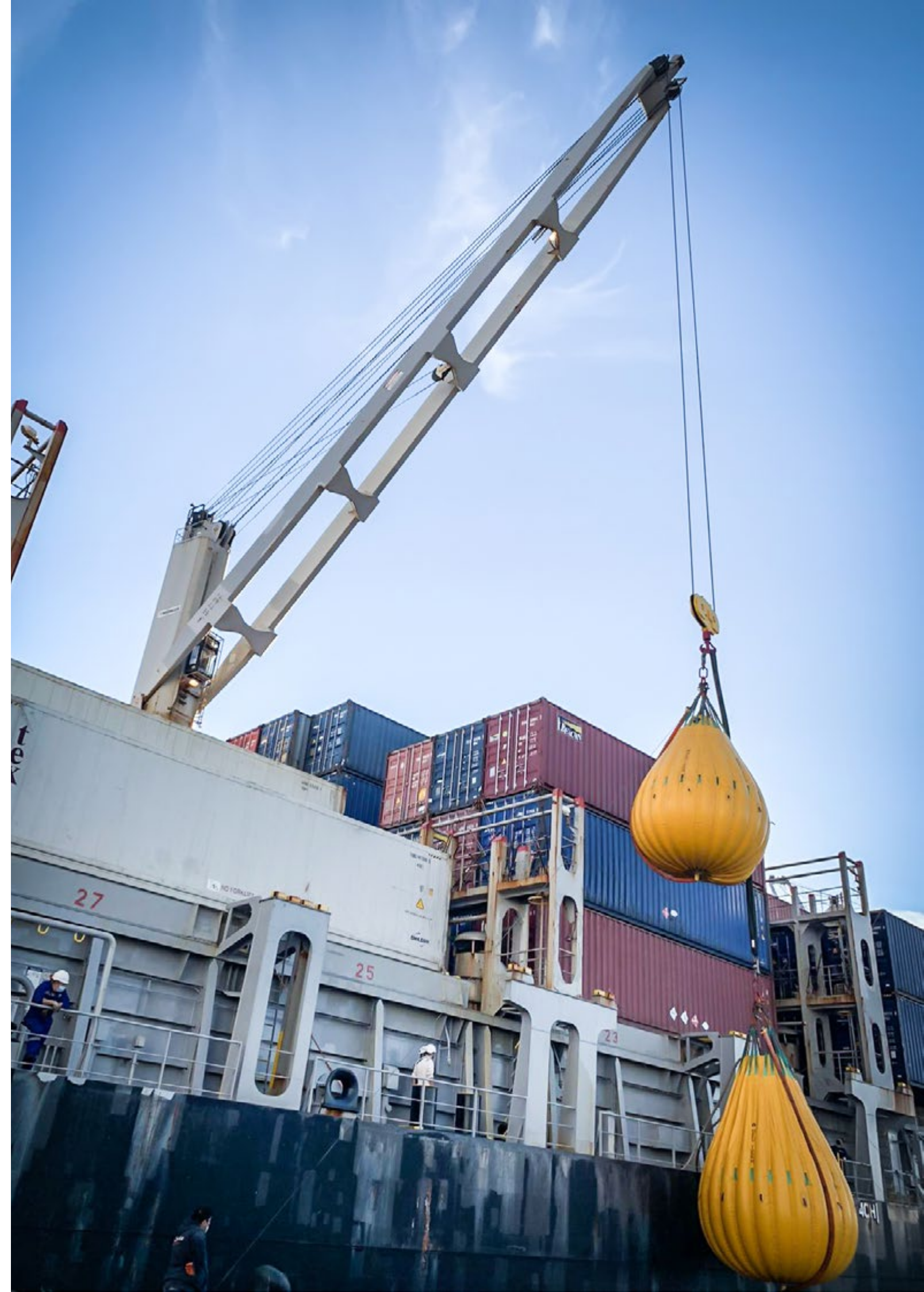
Your problem is our problem, we work hard to satisfy your needs.

We are a dynamic and proactive reality propelled by the enthusiasm, talent, and experience of our people.

Globally present with our subsidiaries in the Americas, Europe, and Asia, we are active worldwide in all shipping sectors: cruise & ferries, cargo ships, oil & gas industries.

Why Us?

- Authorized Service Provider by Administrations / ROs in accordance to Resolution 402(96) Requirements
- 24/7 availability
- Reliability based on over 75 years of experience
- Price guaranteed – what we quote is what we invoice
- Daily rates, no matter the working hours
- Turn key projects to keep costs under control
- Long term agreements
- Worldwide service





BC Service



Cargo Ships

We provide global coverage and offer lumpsum fees.

Multi-year service agreements to provide global coverage:

- **Maersk**
- **Anglo Eastern Ship Management**
- **CMA Ships**

Multi-year LSA management agreement:

- **Scorpio**

Our services:

- **Annual and five yearly inspections**
- **Supply and installation of new LSA equipment**
- **Equipment repairs and complete overhaul**
- **Lifeboat structural and fiberglass repair**
- **Lifeboat release and retrieval systems replacement**
- **Spare parts provision**
- **Cosmetic work**
- **Overload tests**
- **Boat engine maintenance**
- **Wire rope replacement**

These are just some of the services that BC Service can offer you.

In addition, our dedicated spare parts department can provide you with the same parts used by OEM manufacturers.

Multi-year programs, optimization of spares on board and at the warehouse, supply of exact references of the parts needed and other info on our dedicated website.

Quality Satisfaction Index

As part of a continuous improvement process, we ask our customers to evaluate our services on each attendance; through the results of such evaluations we can better analyse our performances and take proper actions where needed.

During year 2020 we collected a total of 2996 evaluations and reached an average evaluation of 4,56 on a scale from 1 to 5 for a **satisfaction index of 89%! This is the best way for us to understand our client's satisfaction.**

BC Service
Safety by experience

Quality Survey

Officer / Name:	David Polanco
Rank / Position:	Safety officer
Ship Name:	PRIDE
Type of Service:	Annual inspection
Supervisor Name:	Maximiliano Ferraz
From Date:	
To Date:	

BC Service
Safety by experience

Quality Survey

For each item below, express your opinion choosing between: Strongly Disagree - Disagree - Neutral - Agree - Strongly Agree

1	Technicians were properly equipped with the right tools and equipment	
2	Technicians performed a walkthrough with Senior Officer and explained all the remarks.	
3	Technicians communication with onboard personnel was satisfactory	
4	Would you recommend BC SERVICE for future jobs?	
5	Technicians behavior onboard was in compliance with the Vessels Policies & Procedures.	
6	Technicians were experienced and responsive to question and concerns	
7	Overall, you are satisfied with the result of the service.	

Officer / Name:	Gopinath Ambalegagan
Rank / Position:	Chief officer
Ship Name:	GUNVOR MAERSK
Type of Service:	Annual inspection
Supervisor Name:	Rubel Antonio Inas Coello
From Date:	25/11/2020
To Date:	25/11/2020

Judgment of quality

For each item below, express your opinion choosing between: Strongly Disagree - Disagree - Neutral - Agree - Strongly Agree

Is there anything you would like to be improved?
Comments & Suggestions:

Any remarks you would like to be further elaborated on?
Comments & Suggestions:

1	Technicians were properly equipped with the right tools and equipment	Agree
2	Technicians performed a walkthrough with Senior Officer and explained all the remarks.	Strongly Agree
3	Technicians communication with onboard personnel was satisfactory	Strongly Agree
4	Would you recommend BC SERVICE for future jobs?	Strongly Agree
5	Technicians behavior onboard was in compliance with the Vessels Policies & Procedures.	Strongly Agree
6	Technicians were experienced and responsive to question and concerns	Strongly Agree
7	Overall, you are satisfied with the result of the service.	Strongly Agree

Is there anything you would like to be improved?
Comments & Suggestions:

No comments

Any remarks you would like to be further elaborated on?
Comments & Suggestions:

No comments

Ship Stamp & Signature:

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Spare Parts

We provide Genuine Parts*

*100% of the parts used by LSA manufacturers are produced by third parties.
BC Service provides the same parts as the LSA manufacturers

Davits and winches

Freewheels, brakes pads, brake discs, bearings, HPP filters, seals, gaskets, sheaves, bushings, wire ropes, shackles, clips, nitrogen bottles, manifolds

Hydraulic parts

Relief valves, reset valves, check valves, flexible hoses, fittings, over center valves, ball valves flow equalizer, pressure switches

Accommodation ladders, tender embarkation platforms

Ropes, hydraulic parts, cylinders, Gaskets, seals, valves, pipes, manometers, distributors, cylinders

Lifeboats

Hatches, canopies, HIU membranes, release cables, HIU cables, cams, paint, fiberglass kits, ID letters, FDP

Engines

Gaskets, seals, valves, pipes, manometers, distributors, cylinders

Detailed information in response to our customers’ spare parts order.

We provide your buyer and crew with the exact references for the material or spare part that needs to be purchased for repair, overhaul, and normal maintenance.

BC Service also designed, certified and supplied a new type of personnel transfer basket, compliant with current regulations. Our baskets can be quickly dismantled, for an easier storage onboard, are completely made in stainless steel and fire-resistant wood; they are Rina certified and have cushion cable.

Spare parts agreements:

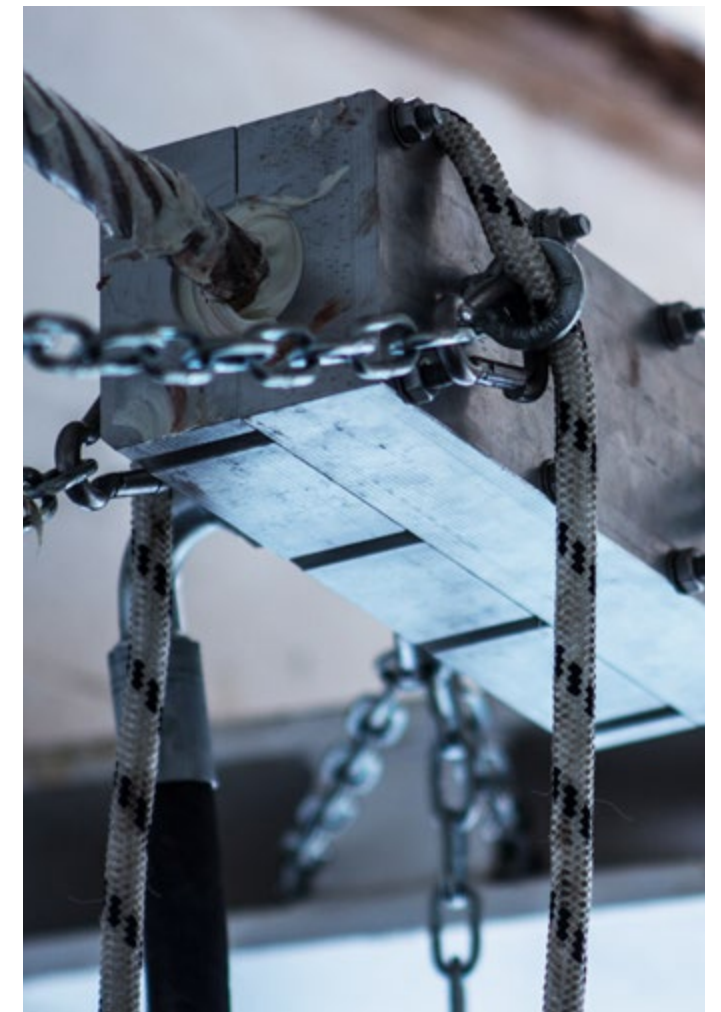
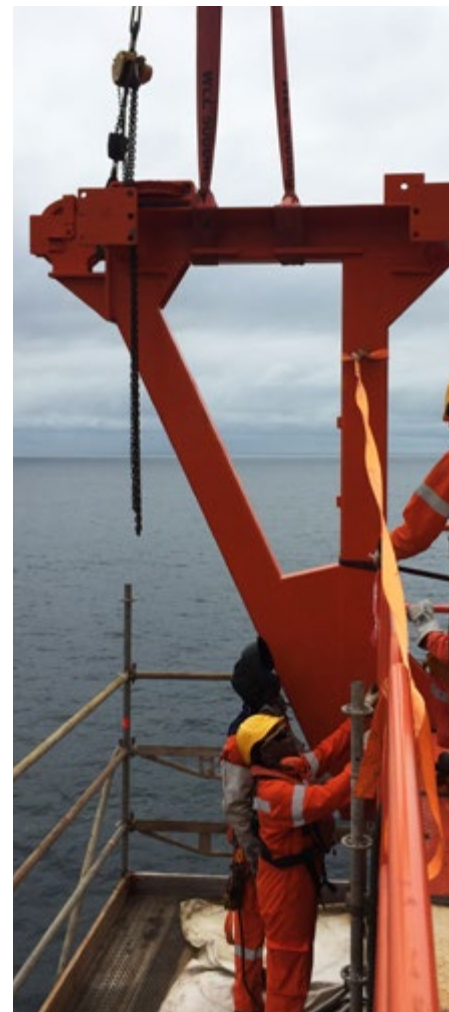
- Multi-year programs
- Dedicated website
- Optimization of spares on board and at the warehouse
- Discount over normal pricelist per volume of each single order and perannual aggregate.

Management of spare parts:

BC Service keeps a dedicated area in its facility with spare parts critical in terms of delivery/function that can be shared by several ships; minimum quantity for each part is defined with the client and stock is automatically replenished when needed.

Products

- Lifeboats & Launching Appliances
- U-Hook
- U-ARH
- U-Grease
- U-Bowsing Gear
- U-Door



Regulatory Framework

BC Service is an Authorized Service Provider for each make and type of equipment by Administrations and ROs in accordance to latest SOLAS requirements

With recently SOLAS amendments entered into force on January 1st, 2020, personnel to carry out inspections, repairs and maintenance shall be trained and certified by the Authorised Service Provider for each make and type of equipment - NO NEED to be trained by the OEM.

Resolution 402(96) sets a clear distinction between Manufacturers and Authorised Service Providers. Manufacturers are the entities whose business is manufacturing equipment, Authorised Service Providers are the entities whose business is to carry out inspections, repairs and maintenance.

Also manufacturers, when carrying out inspections, repairs and maintenance on their manufactured equipment, shall be certified as authorised service providers.

Our local Chinese subsidiary is MSA registered by all classification societies



Offices, workshops and warehouses in Genoa (Italy), Miami (Florida, USA), Singapore and Shanghai to reduce delivery time onboard

We are more cost effective than competitors

Always targeting highest quality

- Periodic trainings for our Service Engineers to meet and exceed audits and evaluations by administrations.
- ISO 9001: 2015 and 14001: 2004.

Using only original parts:

- We do not subcontract work.
- Service engineers trained and certified for specific make and type of equipment

List of Certifications

BC Service is fully authorized by all the major Flag Authorities and Class Societies to work on any brand of LSA systems.

Flags, Class Registries, Manufacturers, ISO Certifications 9001: 2015 and 14001: 2004.

Our Service Engineers expertise:

- Certification OPITO training
- License DPI 3rd level
- Certification H2S training
- First Aid and Fire Fighting Course

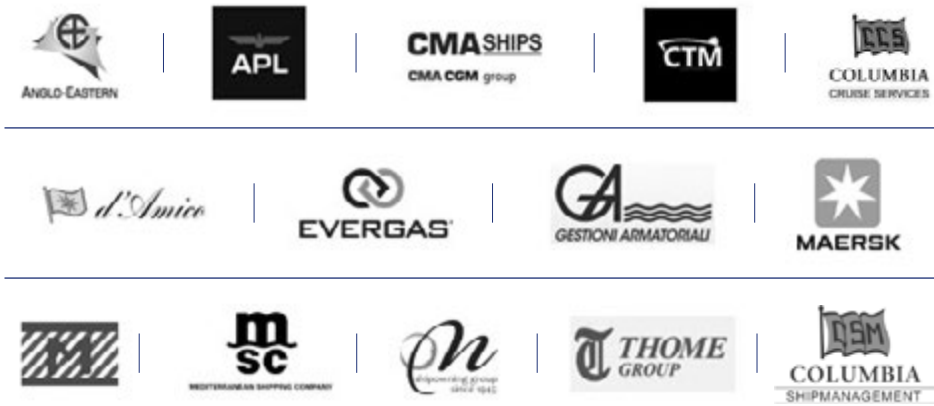
With multi-year experience on different systems (as to mention few):

- | | |
|--|--------------------|
| • Hyundai | • Global Davit |
| • Tecnimpianti | • Henriksen |
| • Schat Harding | • I know Machinery |
| • Fassmer | • Jiangyin Jiaoyan |
| • Davit International | • Mansei |
| • Norsafe | • Nishi-F |
| • Viking | • Oriental |
| • Jiangyin Wolong F.R.P. Co. | • Palfinger |
| • Jiangyin Neptune Marine Appliance Co | • Qingdao Beihai |
| • Jiangyinshi Beihai LSA Co | • Sekigahara |
| • Bianchi & Cecchi | • Shigi |
| • Hatecke | • Nadiro |
| • Acebi | • Wuxi Dongwu |
| • Bada | • Wuxi Haihong |
| • Dongnam Marine | • Wuxi Haihai |
| • Dongwoo | • Wuxi Mingzi |
| • DSB Engineering | • Wuxi Xingsheng |
| • Esvagt | • Zhenjiang Marine |



BC Service

Our Clients



Cargo Ships

