

Oil & Gas



About us

BC Service is committed to Safety of Life at Sea for over 75 years as an Authorized Service Provider and Equipment Manufacturer; besides its leader role in the LSA Services, BC Service has developed and further expanded its technical and engineering capabilities to provide solutions all around as needed.

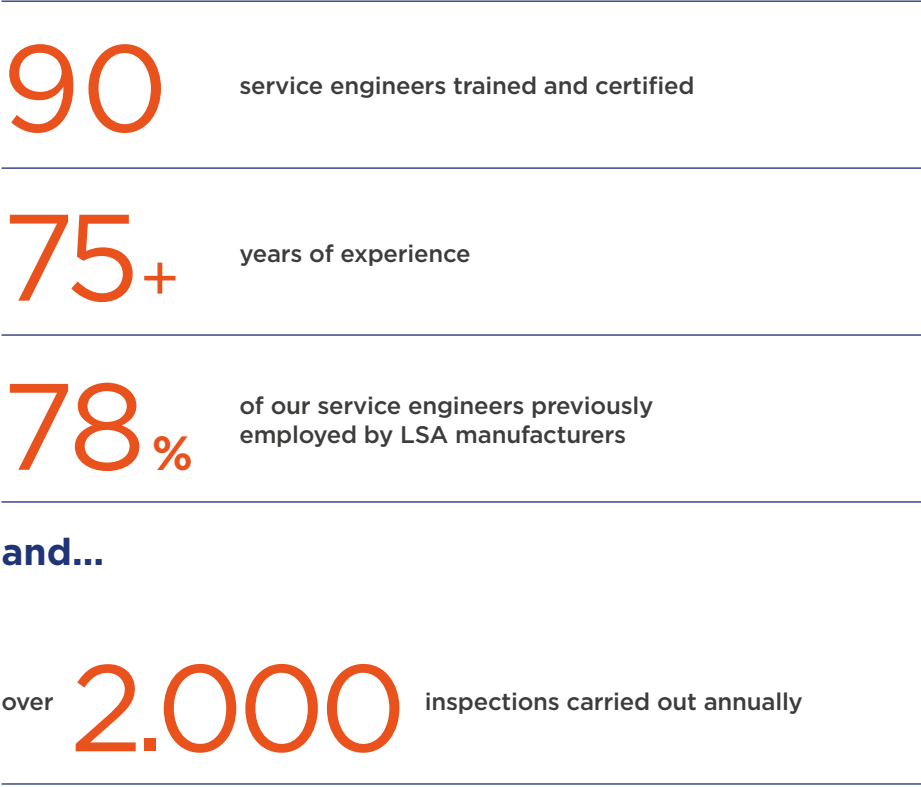
We provide all solutions, from supply of new equipment (for new buildings or revamping projects) to any type of refurbishments, repairs and maintenance as needed on lifeboats and launching appliances.



We not only maintain, repair and inspect all LSA equipment; our BC Academy is an International Training Center for onshore and offshore personnel, focused on any equipment make and type.

Last but not least...

BC Service provides any type of refurbishment to living areas and several technical solutions on board, through our sister Company, CTS (www.cruisetrading.com)

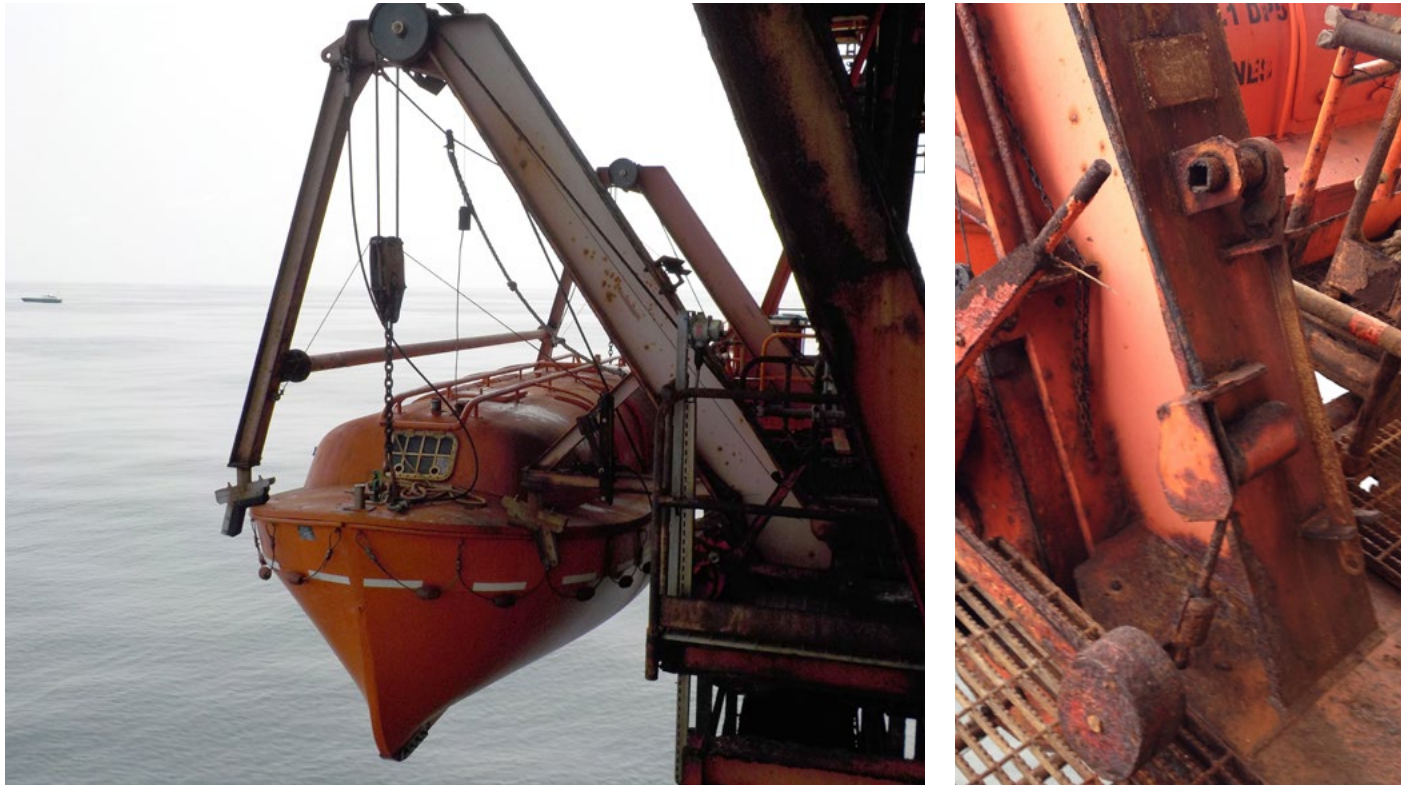


Revamping Projects

BC Service offers complete turn key solutions to provide full support in revamping projects:

- Full project management
- Assessment of existing equipment
- Options proposal for replacement equipment, in case needed
- Design of deck modification as might be needed to fit new equipment
- Supply of new equipment (details as per dedicated brochure)
- Installation and commissioning
- Post installation support
- Training to offshore personnel on how to handle and maintain the equipment





BC Service has more than 75 years of experience in LSA (Life Saving Appliances) inspections, repairs and general overhaul and it is authorized by most Administrations, Class Registries and Manufacturers to inspect and certify all the LSA installed onboard.



Corporate Values

Our core values are Quality and Stakeholders Satisfaction

Your problem is our problem, we work hard to satisfy your needs.

We are a dynamic and proactive reality propelled by the enthusiasm, talent, and experience of our people.

Globally present with our subsidiaries in the Americas, Europe, and Asia, we are active worldwide in all shipping sectors: cruise & ferries, cargo ships, oil & gas industries.

Why Us?

- Authorized Service Provider by Administrations / ROs in accordance to Resolution 402(96) Requirements
- 24/7 availability
- Reliability based on over 75 years of experience
- Price guaranteed – what we quote is what we invoice
- Daily rates, no matter the working hours
- Turn key projects to keep costs under control
- Long term agreements
- Worldwide service





We provide global coverage and offer lumpsum fees.

With offices, workshops and warehouses in Genoa, Miami, Shanghai, Singapore, and Southampton and our exclusive service engineers based in many more shipping hubs.

Our services

- Annual and five yearly inspections
- Supply and installation of new LSA equipment
- Equipment repairs and complete overhaul
- Lifeboat structural and fiberglass repair
- Lifeboat release and retrieval systems replacement
- Spare parts provision
- Cosmetic work
- Overload tests
- Boat engine maintenance
- Wire rope replacement

These are just some of the services that BC Service can offer you.

In addition, our dedicated spare parts department can provide you with the same parts used by OEM manufacturers.

Multi-year programs, optimization of spares on board and at the warehouse, supply of exact references of the parts needed and other info on our dedicated website.

Quality Satisfaction Index

As part of a continuous improvement process, we ask our customers to evaluate our services on each attendance; through the results of such evaluations we can better analyse our performances and take proper actions where needed.

During year 2020 we collected a total of 2996 evaluations and reached an average evaluation of 4,56 on a scale from 1 to 5 for a **satisfaction index of 89%! This is the best way for us to understand our client's satisfaction.**

BC Service
Safety by experience

Quality Survey

Officer / Name:	Davor Polonja
Rank / Position:	Safety officer
Ship Name:	PRIDE
Type of Service:	Annual inspection
Supervisor Name:	Massimiliano Ferari
From Date:	
To Date:	

BC Service
Safety by experience

Quality Survey

For each item below, express your opinion choosing between: Strongly Disagree – Disagree – Neutral – Agree – Strongly Agree

1	Technicians were properly equipped with the right tools and equipment	
2	Technicians performed a walkthrough with Senior Officer and explained all the remarks.	
3	Technicians communication with onboard personnel was satisfactory	
4	Would you recommend BCService for future jobs?	
5	Technicians behavior onboard was in compliance with the Vessels Policies & Procedures.	
6	Technicians were experienced and responsive to questions and concerns	
7	Overall, you are satisfied with the result of the service.	

Officer / Name:	Gopinath Ambelasagan
Rank / Position:	Chief officer
Ship Name:	GUNVOR MAERSK
Type of Service:	Annual inspection
Supervisor Name:	Rafael Antonio Inas Coelho
From Date:	21/11/2020
To Date:	21/11/2020

Judgment of quality

For each item below, express your opinion choosing between: Strongly Disagree – Disagree – Neutral – Agree – Strongly Agree

Is there anything you would like to suggest or comment on?	Comments & Suggestions:
Any remarks you would like to further elaborate on?	Comments & Suggestions:

1	Technicians were properly equipped with the right tools and equipment	Agree
2	Technicians performed a walkthrough with Senior Officer and explained all the remarks.	Strongly Agree
3	Technicians communication with onboard personnel was satisfactory	Strongly Agree
4	Would you recommend BCService for future jobs?	Strongly Agree
5	Technicians behavior onboard was in compliance with the Vessels Policies & Procedures.	Strongly Agree
6	Technicians were experienced and responsive to questions and concerns	Strongly Agree
7	Overall, you are satisfied with the result of the service.	Strongly Agree

Ship Stamp & Signature:

Is there anything you would like to suggest or like to be improved?	Comments & Suggestions:
No comments	
Any remarks you would like to be further elaborated on?	Comments & Suggestions:
No comments	

Ship Stamp & Signature:

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The company
intelligence
element

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Spare Parts

We provide Genuine Parts*

*100% of the parts used by LSA manufacturers are produced by third parties.
BC Service provides the same parts as the LSA manufacturers

Davits and winches

Freewheels, brakes pads, brake discs, bearings, HPP filters, seals, gaskets, sheaves, bushings, wire ropes, shackles, clips, nitrogen bottles, manifolds

Hydraulic parts

Relief valves, reset valves, check valves, flexible hoses, fittings, over center valves, ball valves flow equalizer, pressure switches

Accommodation ladders, tender embarkation platforms

Ropes, hydraulic parts, cylinders, Gaskets, seals, valves, pipes, manometers, distributors, cylinders

Lifeboats

Hatches, canopies, HIU membranes, release cables, HIU cables, cams, paint, fiberglass kits, ID letters, FDP

Engines

Gaskets, seals, valves, pipes, manometers, distributors, cylinders

Detailed information in response to our customers’ spare parts order.

We provide your buyer and crew with the exact references for the material or spare part that needs to be purchased for repair, overhaul, and normal maintenance.

BC Service also designed, certified and supplied a new type of personnel transfer basket, compliant with current regulations. Our baskets can be quickly dismantled, for an easier storage onboard, are completely made in stainless steel and fire-resistant wood; they are Rina certified and have cushion cable.

Spare parts agreements:

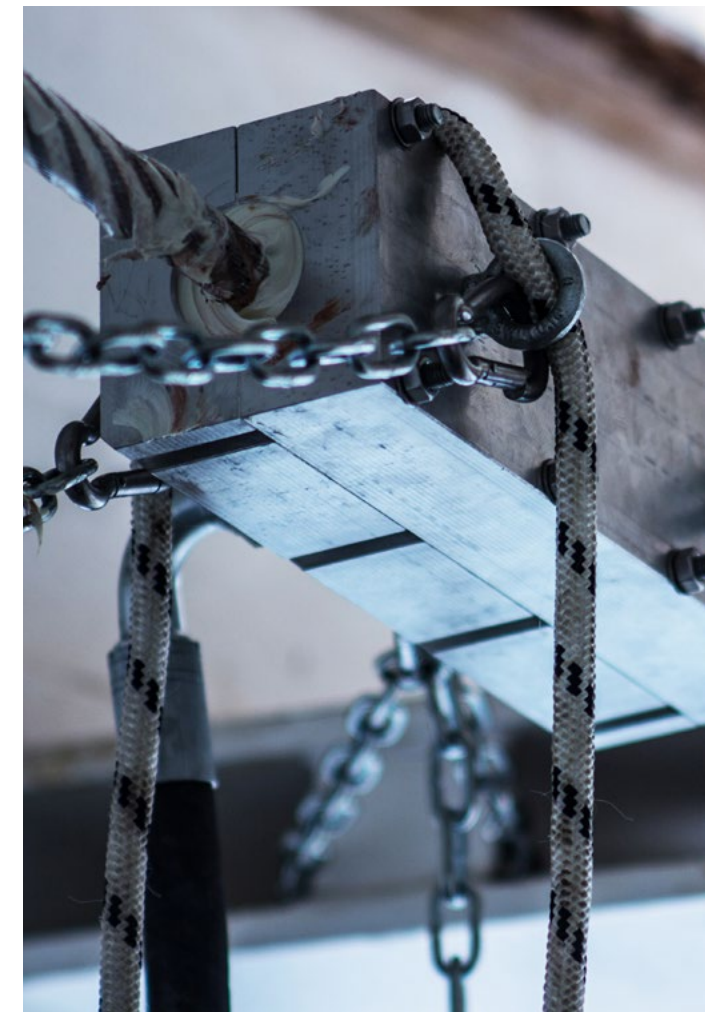
- Multi-year programs
- Dedicated website
- Optimization of spares on board and at the warehouse
- Discount over normal pricelist per volume of each single order and perannual aggregate.

Management of spare parts:

BC Service keeps a dedicated area in its facility with spare parts critical in terms of delivery/function that can be shared by several ships; minimum quantity for each part is defined with the client and stock is automatically replenished when needed.

Products

- Lifeboats & Launching Appliances
- U-Hook
- U-ARH
- U-Grease
- U-Bowsing Gear
- U-Door



Regulatory Framework

BC Service is an Authorized Service Provider for each make and type of equipment by Administrations and ROs in accordance to latest SOLAS requirements

With recently SOLAS amendments entered into force on January 1st, 2020, personnel to carry out inspections, repairs and maintenance shall be trained and certified by the Authorised Service Provider for each make and type of equipment - NO NEED to be trained by the OEM.

Resolution 402(96) sets a clear distinction between Manufacturers and Authorised Service Providers. Manufacturers are the entities whose business is manufacturing equipment, Authorised Service Providers are the entities whose business is to carry out inspections, repairs and maintenance.

Also manufacturers, when carrying out inspections, repairs and maintenance on their manufactured equipment, shall be certified as authorised service providers.

Our local Chinese subsidiary is MSA registered by all classification societies



Offices, workshops and warehouses in Genoa (Italy),
Miami (Florida, USA), Singapore and Shanghai to reduce
delivery time onboard

Thanks to our global presence, we
can assist globally optimising the cost
efficiency of the transfer related costs

Always targeting highest quality

- Periodic trainings for our Service Engineers to meet and exceed audits and evaluations by administrations.
- ISO 9001: 2015 and 14001: 2004.

Using only original parts:

- We do not subcontract work.
- Service engineers trained and certified for specific make and type of equipment

List of Certifications

BC Service is fully authorized
by all the major Flag Authorities
and Class Societies to work on
any brand of LSA systems.

Flags, Class Registries, Manufacturers, ISO Certifications 9001: 2015 and 14001: 2004.

Our Service Engineers expertise:

- Certification OPITO training
- License DPI 3rd level
- Certification H2S training
- First Aid and Fire Fighting Course

With multi-year experience on different systems (as to mention few):

- | | |
|--|--------------------|
| • Hyundai | • Global Davit |
| • Tecnimpianti | • Henriksen |
| • Schat Harding | • I know Machinery |
| • Fassmer | • Jiangyin Jiaoyan |
| • Davit International | • Mansei |
| • Norsafe | • Nishi-F |
| • Viking | • Oriental |
| • Jiangyin Wolong F.R.P. Co. | • Palfinger |
| • Jiangyin Neptune Marine Appliance Co | • Qingdao Beihai |
| • Jiangyinshi Beihai LSA Co | • Sekigahara |
| • Bianchi & Cecchi | • Shigi |
| • Hatecke | • Nadiro |
| • Acebi | • Wuxi Dongwu |
| • Bada | • Wuxi Haihong |
| • Dongnam Marine | • Wuxi Haihai |
| • Dongwoo | • Wuxi Mingzi |
| • DSB Engineering | • Wuxi Xingsheng |
| • Esvagt | • Zhenjiang Marine |



BC Service

Our Clients



Oil & Gas

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